acuvate
…where Acumen drives Innovation

Revolutionizing Sharia Knowledge Management
A Digital Leap Forward in Islamic Banking

ABOUT CLIENT

Our customer is a leading bank in the UAE and the 4th largest Islamic bank globally by assets. Headquartered and listed in Abu Dhabi, the Organization was incorporated in 1997 to serve as the first Islamic bank in the Emirate of Abu Dhabi.

Over the last two decades, the organization has demonstrated a consistent track record of growth with assets now totaling USD 39 billion. The bank currently serves more than 1 million customers through a balanced proposition that combines a highly personalized customer experience with world-class digital banking services.

OVERVIEW

In the ongoing digital transformation journey within a leading Islamic banking institution, the Sharia team has embarked on a significant initiative. They are now equipped with a centralized platform to store and access all Sharia knowledge and international reference materials seamlessly. This platform aims to facilitate efficient research processes and provide a structured repository for organizing and storing research notes.

CHALLENGE

The Sharia team faced challenges in managing and accessing a vast array of knowledge base and international reference materials.
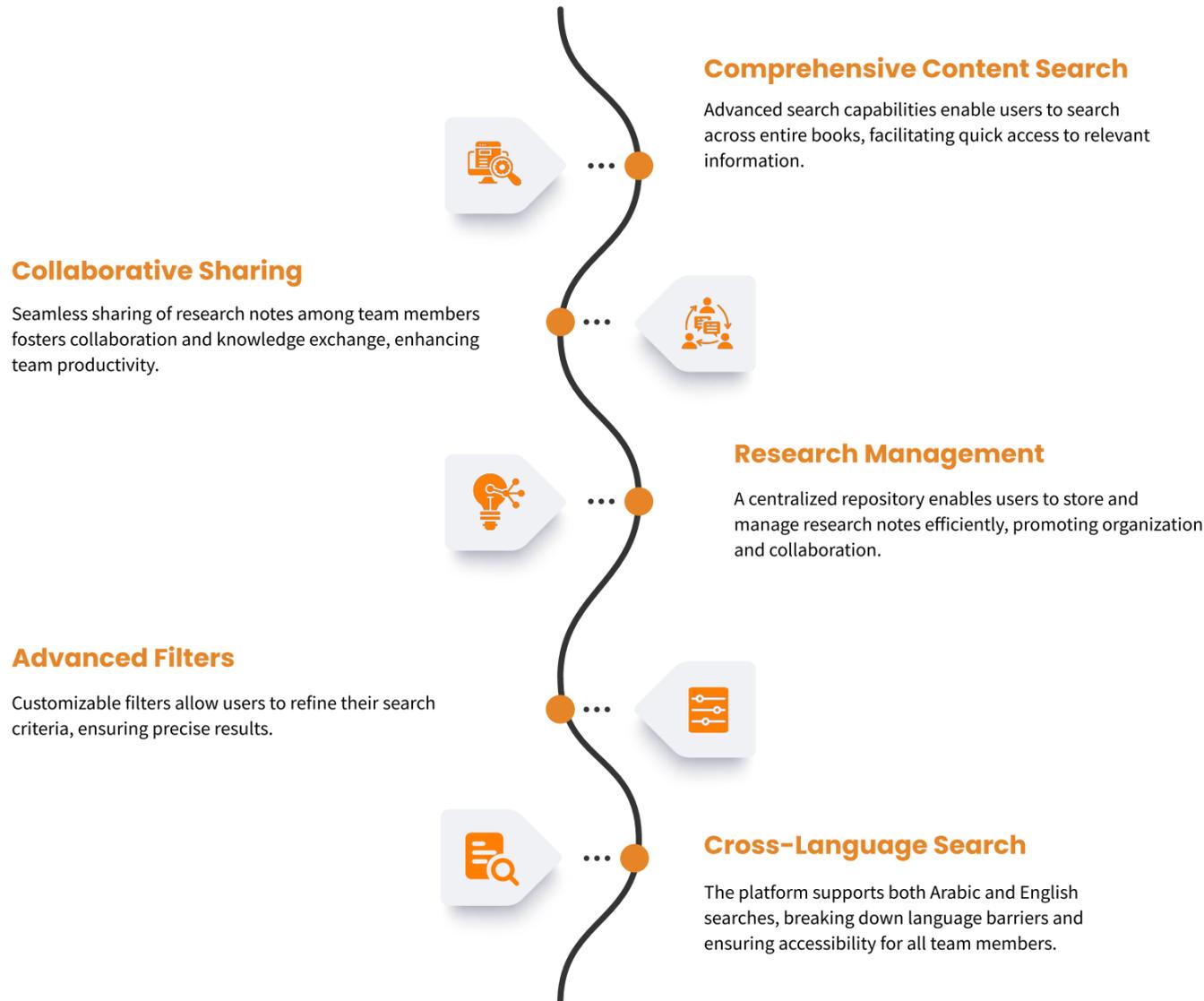
Key issues included:

- Difficulty in locating specific information quickly due to scattered resources.
- Lack of a centralized platform for storing and organizing research notes.
- Limited collaboration and knowledge sharing among team members.

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SOLUTION

To address these challenges, the institution partnered with technology experts to develop a comprehensive knowledge management platform tailored to the needs of the Sharia team.

Comprehensive Content Search
Advanced search capabilities enable users to search across entire books, facilitating quick access to relevant information.

Collaborative Sharing
Seamless sharing of research notes among team members fosters collaboration and knowledge exchange, enhancing team productivity.

Research Management
A centralized repository enables users to store and manage research notes efficiently, promoting organization and collaboration.

Advanced Filters
Customizable filters allow users to refine their search criteria, ensuring precise results.

Cross-Language Search
The platform supports both Arabic and English searches, breaking down language barriers and ensuring accessibility for all team members.

Have A Question? Connect With Us Now

IMPACT

The implementation of the knowledge management platform has resulted in several key benefits for the Sharia team and the institution as a whole:

Instant Access to Knowledge
Team members now have access to essential Sharia-specific books and knowledge at their fingertips, enabling faster research and decision-making.

Enhanced Team Collaboration
The platform facilitates efficient collaboration among team members, allowing for the seamless sharing of research notes and insights.

Streamlined Research Processes
With a centralized repository and advanced search capabilities, research processes are streamlined, leading to increased productivity and efficiency.

CONCLUSION

The introduction of the new knowledge management platform marks a significant milestone for the Sharia team in Islamic banking. By providing easy access to Sharia knowledge and streamlining research processes, the platform empowers team members to make informed decisions and drive innovation within the institution. It underscores the institution's commitment to embracing technology to enhance operational efficiency and support the growth and development of its teams.

About Acuvate

With over 17+ years of experience in digital solutions, accelerating enterprise-wide digital transformation with our AI accelerators, we provide solutions and services that modernize, automate and support organizations. We help our customers transform their conventional processes to match the next-generation technological trend. We have a strong presence in the US, Europe, and the Middle East, where we serve multiple Fortune 500 companies. We specialize in New-age AI solutions, Migration & Modernization, and Digital Workplace Solutions. With our multi-skilled experts and packaged AI accelerators, we deliver unparalleled efficiencies and accelerate time-to-value for our customers.